PROACT

Professional services

Everything you need for successful digital transformation

Benefits

- **Broad knowledge** – To help with the increasing complexity associated with IT environments
- **Faster deployments** – Thanks to tried-and-tested methods & expertise
- **Lower risks** – Because of experienced teams, knowledge sharing and proven procedures

Our values

- **Integrity** means that you can depend on us, our solutions, our principles and our actions. We navigate by our own compass based on honesty, trust and transparency
- **Commitment** is the foundation of all our relationships. We formulate clear goals and keep them in focus, always keeping our customer's needs in mind
- **Excellence** is what we contribute and what we build with. Excellence is our essence and with decades of experience under our belt, we have the wisdom to apply it well

The pace of technological change is rapid

Because the pace of technological change is so rapid, IT estates are constantly evolving. They're subject to a constant cycle of updates, assessments and optimsation. But performing all these tasks in-house is resource-intensive.

Why Proact?

Our professional services cover everything from assessment and design to implementation, maintenance and health checks. Our consultants' broad expertise, combined with our collective experience, allows us to deploy today's complex IT systems and services with minimum risk.

With Proact, you have access to our fully-accredited vendor, pre sales and consultancy teams across 15 European countries. As we've been delivering professional services since 1994, our 500+ consultants have achieved more specialisations than most of our competitors – and we're adding more all the time. We can offer flexible professional services as well as fixed sets of deliverables for fixed investments, giving you clarity, transparency and certainty around your project or assignment.

We guarantee high quality, where risk is kept to an absolute minimum – and our track record is a testament to this. As Europe's largest independent data centre and cloud services provider, we've completed over 5,000 successful IT projects. Download case studies from our website to hear what our customers say about us.

How we can help you

The professionals behind our professional services

Our tried-and-tested processes are important when it comes to delivering successful projects. But it's our people who make them happen.

After 25 years in the business, our 500+ consultants have achieved more specialisations than most of our competitors. This is especially important to organisations looking for a partner who can successfully deliver complex projects, involving different hardware and software from different vendors.

We work with vendors whose products work best for you

We work with a number of world-leading partners whose technology we add value to through our professional services. We continuously evaluate innovative technology together with existing and potential technology partners, as well as with our customers.

The vendors we work with meet a strict set of testing and acceptance criteria. Whether they offer something different or something better, they all offer our customers real business benefits. And because our professional services consultants know how to support these technologies, you don't need to have these capabilities in-house.

It's our broad range of specialisations that make us special

Our size, and experience means that we can offer one of the broadest range of skills of any professional services team in the industry. And we're adding new skillsets all the time.

We deliver professional services across the following areas:

- Storage
- Servers
- Networks
- Hypervisors
- Hyperconverged infrastructure
- Applications
- Databases
- Backup
- Disaster Recovery
- Archiving
- Workspace
- Automation
- Every deployment model (on-premises, your data centre, our data centre, public cloud, multicloud, hybrid cloud)

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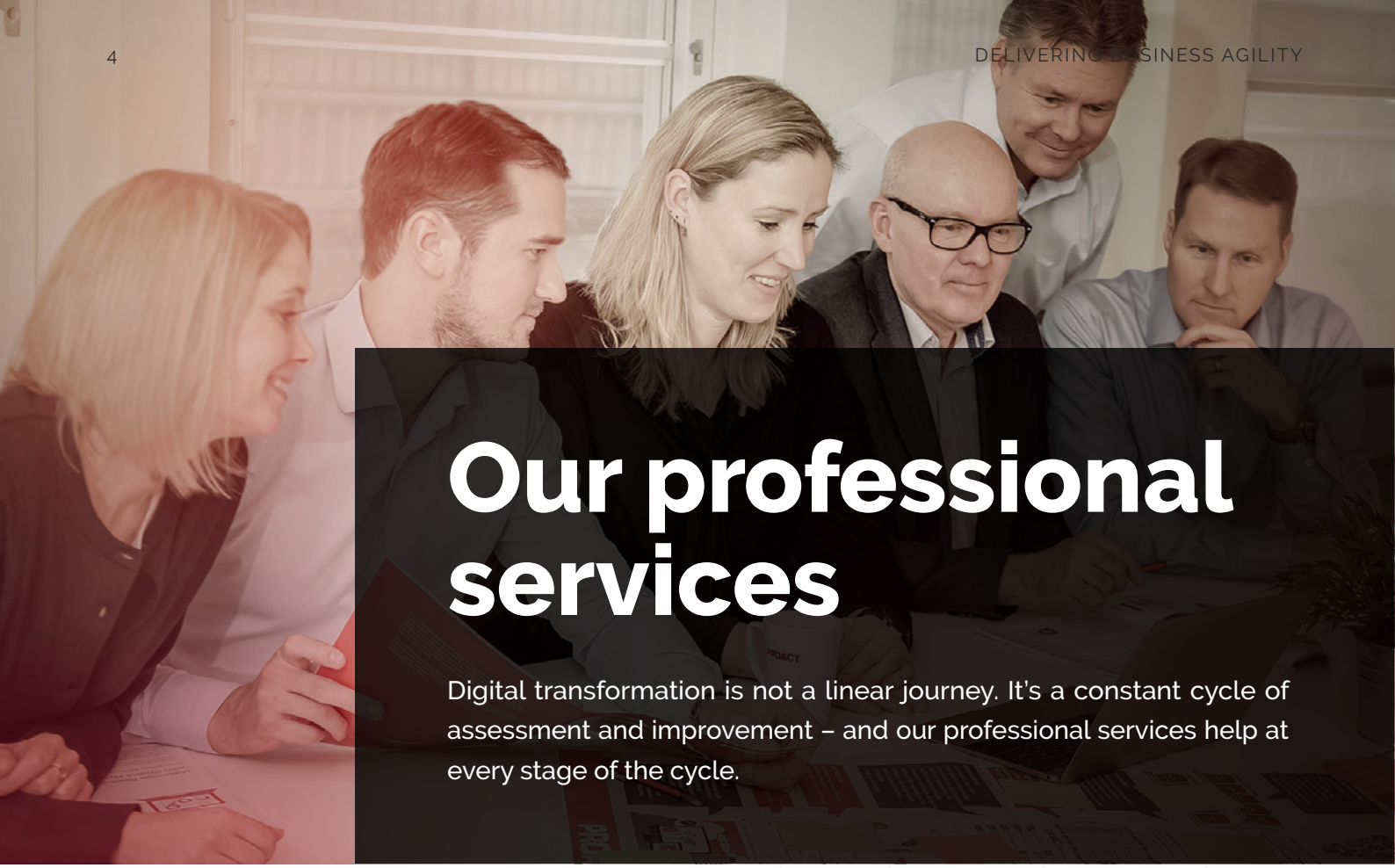


Our professional services

Digital transformation is not a linear journey. It's a constant cycle of assessment and improvement – and our professional services help at every stage of the cycle.

info@proact.eu
Contact us for more information about our security services

Strategic consulting

Unsure where to go next?
Start here

In these times of increasing complexity and uncertainty, it's common for organisations to struggle to see what the future holds, how to progress or where to start. That makes it very hard to make a case for change or to get things moving, even when you know change is needed. To help, we can give you strategic insight into options for the future that are technically viable, organisationally feasible and financially desirable. We'll look at opportunities to improve the effectiveness and efficiency of your IT – and ways you can deliver value, manage cost and risks. And we can design and lead changes to the way your organisation runs and innovates IT, balancing immediate needs with the flexibility to change in the future.

Assessments

A common first step towards improving an area of your IT environment

An assessment allows both you and us to get a detailed technical understanding of a particular area of your IT environment. It can identify issues or gaps, as well as possible routes to an upgrade. Assessments are a vital first step that can lead to improvements in performance, increased stability or adding beneficial features. They could even lead to a new solution altogether.

Design

Multicloud. Infrastructure. Solutions that fit your organisation best

Our professional services team is experienced in designing both cloud services and on-premises deployments. We partner with vendors that add value with 'best-of-breed' technologies. We're completely independent, however. It means that we're free to design your solution based on your technical and business objectives. We use assessments and workshops to help us understand your environment, your requirements and the correct sizing. Detailed designs and migration plans ensure we map the entire process. It's this design approach that helps us successfully create your best-fit, most secure solution. Whether that happens to be on-premises, as a managed cloud service, in the public cloud, or a combination of them all, we will create a blueprint for success.

Migration

The key to success is our tried-and-tested, step-by-step approach

Data's one of your most important assets and so it follows that data migration is a critical phase of an IT project where you move systems, applications or networks across to a new operating environment. The process can be complicated, due to the differences between the two environments, and because data might be controlled by third parties in different locations.

Thanks to our experience migrating all types of data between different infrastructures and deployment models, we've been able to develop a standardised, step-by-step approach that minimises risk and makes the process as smooth as possible. This involves planning workshops, migration plans, testing and configuration.

Thanks to the success we've had with it in what is such a important part of any project, we regard our data migration methodology as one of the key reasons our customers choose us over our competitors.

Implementation

Our service-centric approach simplifies planning and reduces risk

Implementing services is complex and few organisations have the resources or expertise to manage the process in-house. Our experts take a no-nonsense business and service-centric, rather than a traditional technology-centric, approach. This enables us to reduce risk, simplify planning and minimise disruption, to successfully implement your service. For commonly requested tasks, we offer rapid deployments in fixed times for fixed prices.

Project management

Helping deliver complex projects on time and on budget

We manage and coordinate to help deliver projects that meet objectives, requirements and expectations. Management is particularly useful for projects that are long, contain data migration or are logistically complex, such as site moves that involve out of hours work. However, we also offer it on smaller projects where our customers simply want an extra level of support and control.

Training

Learn configuration, management and more

We offer a range of two and three-day courses designed to introduce the new system you've just bought, whether you bought it from us or from someone else. Let our experts give you invaluable hardware overviews, teach you how to configure and manage, and more.

Health checks

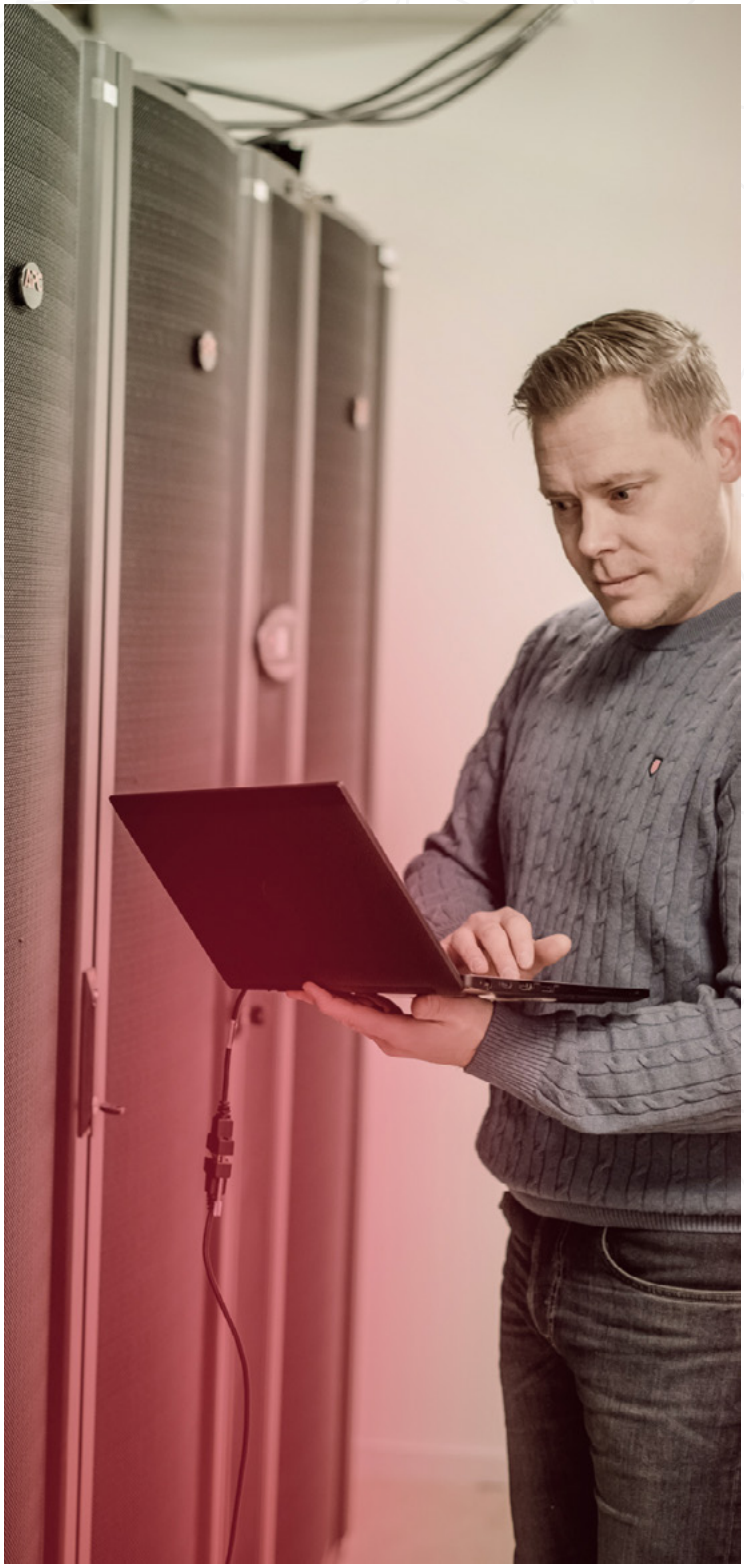
Give your IT environment the attention it deserves

We'll conduct a comprehensive review of your existing infrastructure and its configuration. We then use this analysis to recommend steps you could take to improve performance, increase stability or add beneficial features. Even if you're unable to take immediate action, our recommendations will provide invaluable insight when it's time to refresh or upgrade.

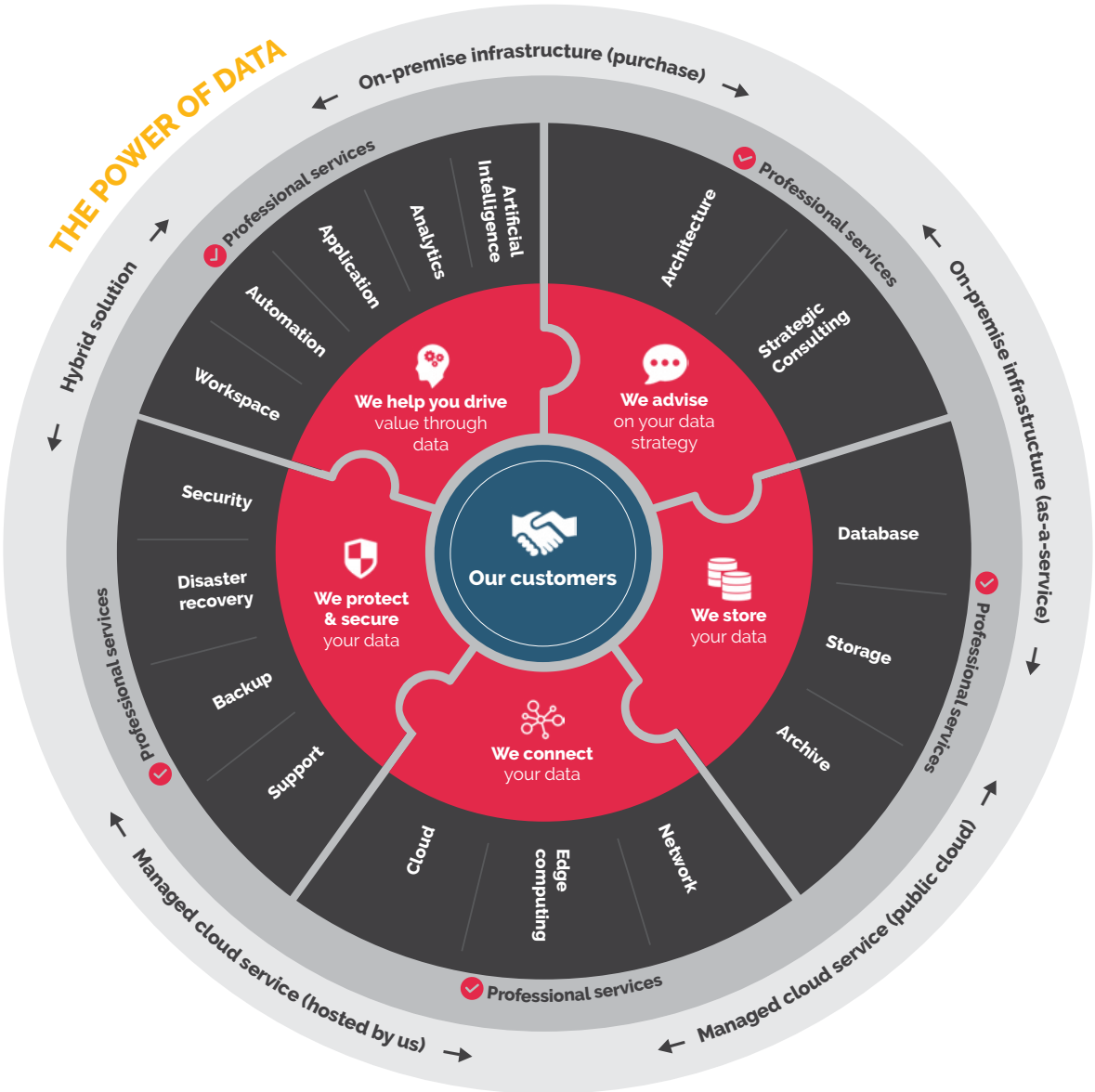
Maintenance

A safe pair of hands to ensure reliability and peak performance

Keeping on top of maintenance of devices such as storage controllers can be a challenge. We'll continually review your system to ensure best practice, carrying out a health check every six months and performing the latest firmware updates and patch releases where necessary.



What else can we help you with?



PROACT

info@proact.eu
www.proact.eu

Proact IT Sweden AB
info@proact.se
(+46) 8 410 666 00

Proact IT UK
info@proact.co.uk
(+44) 1246 266300

Proact Netherlands B.V.
info@proact.nl
(+31) 30 30 33 200

Proact Deutschland GmbH
info@proact.de
(+49) 911 30999 - 0

Proact U.S. LLC
info@proact.eu
+1(847) 466-1415

Proact IT Norge AS
firmapost@proact.no
(+47) 22 89 23 89

Proact Lietuva UAB
info@proact.lt
+370 5 2526 140

Proact IT Latvia SIA
info@proact.lv
+371 (6)7 819 444

Proact Finland Oy
info@proact.fi
+358 (0)20 7919 240

Proact Estonia AS
info@proact.ee
+372 663 0900

Proact Systems A/S
info@proact.dk
(+45) 70 10 11 32

Proact Czech Republic, s.r.o.
cz.info@proact.eu
+420 272 072 600

Proact BVBA
info@proact.be
+32 2 725 45 18